

Report of the Chair of Customer & Corporate Services Scrutiny Management Committee

20 July 2017

1. This report is submitted by the Chair of Customer & Corporate Services Scrutiny Management Committee (CSMC), in accordance with the constitutional requirements set out in Standing order 8.3 (m) to update Council on scrutiny work and to set out any recommendations that may be made to Council in relation to that work. It includes, at Annex 1, the Annual Scrutiny Report 2016-17 which was approved by CSMC in June 2017. The recommendation from CSMC in respect of the Annual Report is attached at Annex 2.
2. Since the last report to Council on 30 March 2017 CYC scrutiny committees have been restructured to align to the new directorates. The terms of reference for the new scrutiny committee were agreed by Council at the meeting in March 2017 and the new ways of working in scrutiny was implemented from the start of the 2017-18 municipal year.
3. This means the former:
 - Corporate & Scrutiny Management Policy & Scrutiny Committee
 - Health & Adult Social Care Policy & Scrutiny Committee
 - Learning & Culture Policy & Scrutiny Committee
 - Economic Development & Transport Policy & Scrutiny Committee
 - Communities & Environment Policy and Scrutiny Committee

Have been replaced by:

- Customer & Corporate Services Scrutiny Management Committee
- Health, Housing & Adult Social Care Policy & Scrutiny Committee
- Children, Education & Communities Policy & Scrutiny Committee
- Economy & Place Scrutiny Committee
- Economy & Place Policy Development Committee

Finance and Performance

4. Since the last report to Council the Children, Education & Communities Policy & Scrutiny Committee received its end of year Finance and

Performance Monitoring Reports in early July. Finance and Performance reports are not within the terms of reference of the Economy & Place Policy Development Committee. The remaining committees will receive their Finance & Performance reports at their next meetings.

Attendance of Executive Members

5. The Executive Leader (Finance & Performance) attended the June meeting of CSMC to outline his challenges and priorities for 2017-18. The Executive Member for Housing and Safer Neighbourhoods and the Executive Member for Health and Adult Social Care both attended the June meeting of the Health, Housing & Adult Social Care Policy & Scrutiny Committee while the Deputy Executive Leader (Community Engagement), the Executive Member for Culture, Leisure and Tourism and the Executive Member for Education, Children and Young People all attended the July meeting of the Children, Education and Communities Policy & Scrutiny Committee.

Pre-Decision Call-Ins

6. There have been no pre-decision call-ins since the last report to Council.

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Post-Decision Call-Ins

7. There have been no post decision call-ins since the last report to Council.

Petitions

8. At each of its meetings, CSMC continues to receive its standing report on Council petitions providing details of new petitions received by the Council and the appropriate course of action.

Scrutiny Work

9. The former Corporate & Scrutiny Management Policy & Scrutiny Committee met once before the end of the 2016-17 municipal year. In May the Committee received the Draft Final Report from the One Planet York Scrutiny Review and a report presenting the Terms of Reference for the new scrutiny committees agreed by Council on 20 March. In June the new Customer & Corporate Services Scrutiny Management Committee received a presentation on the Customer Relations Management System (CRM) and agreed the Annual Scrutiny Report 2016-17 (Annex 1). Two

new members were appointed to the Electoral Arrangements Scrutiny Review Task Group to enable this review to proceed.

Health, Housing & Adult Social Care Policy & Scrutiny Committee

10. The former Health & Adult Social Care Policy & Scrutiny Committee met twice since the last report to Council and before the end of the 2016-17 municipal year. In April the Committee received a report on the development of community services in light of the closure of Archways Intermediate Care Unit and a report on the Safeguarding Adults Board Peer Review. In May Members received the Safeguarding Adults Board action plan following the Peer Review, a report from York Teaching Hospital NHS Foundation Trust on its winter experience and the six-monthly Performance Update Report from Healthwatch York.
11. The new Health, Housing & Adult Social Care Policy & Scrutiny Committee has met once since the start of the new municipal year. In June they considered the annual report of the Health and Wellbeing Board and the six-monthly Quality Monitoring Report on residential, nursing and homecare services. They also received an update report on decisions taken on smoking cessation and their impact, a scoping report on a potential scrutiny review aimed at improving engagement with the Vale of York Clinical Commissioning Group and an update report on the provision of a new mental health hospital for York, including a decision on the preferred site and the configuration of beds. Finally, as part of the Executive Member for Housing and Safer Neighbourhood's participation at the meeting, Members discussed CYC's approach to fire safety in the aftermath of the fire at Glenfell Towers in London. At the June meeting Members expressed concern about the Committee's increased work load following the decision to align scrutiny committees to directorates. The addition of housing and community safety to the existing health and adult social care remit was considered to be too big a challenge and Members agreed to take these concerns back to their groups for further discussion.

Children, Education & Communities Policy & Scrutiny Committee

12. The former Learning & Culture Policy & Scrutiny Committee met once since the last report to Council and the end of the 2016-17 municipal year. In May Members received an update from the Chair of Learning City on the delivery of joint services, York Theatre Royal's bi-annual performance update report a bi-annual performance update report on Explore York Libraries and Archives Service level Agreement. The new Children, Education and Communities Policy & Scrutiny Committee has

met once since the start of the 2017-18 municipal year. In July Members received the bi-annual update report on York Museums Trust's Partnership delivery Plan and the Draft Final report from the Tour De France Scrutiny review.

Economy and Place Committees

13. The former Economic Development & Transport Policy & Scrutiny Committee met once since the last report to Council and the end of the 2016-17 municipal year. In May Members received the annual report from the Managing Director of Make It York and the six-monthly update report on major projects, including major developments within the city and transport initiatives. They also considered an update report on progress of the economic strategy, a scoping report on the potential of undertaking a scrutiny review into air quality and an update report on the implementation of recommendations from the Grass Verges Scrutiny Review. A Scrutiny review into the Impact of the Arts and Culture Sectors on the Economy of York is ongoing with a draft final report due in the summer.
14. The **Economy and Place Policy Development Committee** has met once since the start of the new municipal year. In June there was a members' Workshop on the long-term work plan with officer presentations on policy opportunities in transport, regeneration, waste and public realm.
15. The **Economy and Place Scrutiny Committee** has also met once during this time. In June Members received an introductory presentation on customer interface, operational practice and outcomes, and commercial estate. They also considered an update report on the implementation of recommendations from the Grass Verges Scrutiny Review.

Communities and Environment Policy & Scrutiny Committee

16. The former Communities and Environment Policy & Scrutiny Committee met for the final time in May when Members considered the six-monthly update report from North Yorkshire Fire and Rescue Service and an update report on the implementation of recommendations from the Housing registrations Scrutiny review.

Report Recommendation

17. Members are recommended to:

- i. Note this report;
- ii Approve/endorse the Annual Report attached at Annex 1, in line with the recommendation of CSMC from its meeting on 12 June, as shown in Annex 2.

Reason: To comply with the Council's constitutional requirements

Annexes:

Annex 1 - Draft Annual Scrutiny Report 2016-17

Annex 2 – Part B Minute - Customer and Corporate Services Scrutiny Management Committee, 12 June 2017